RMA Request Form

Instructions:

1. Before returning product, please make sure to consult customer service/applications engineering regarding the problem.
2. Fill out form completely and detail the symptoms or problems.
3. Return completed form to IPTech by email or fax.
4. Once reviewed and authorized, you will be issued an RMA# and ship-to address.

Notes:

- Only expedited RMAs can be drop-shipped
- A PO# or credit card number is required for all RMAs
- Please do not include more than one unit in each section unless the units have the same part number and the same problem.
- A blank copy of the second page can be duplicated if more sections are needed.
- Feel free to call Customer Service if you have any questions.

Ship-to address:	
Ship method (UPS or FedEx Account #):	

Company name:	
Technical contact name:	
Technical contact info: (e-mail, phone number)	
New Purchase Order #: (credit card number if applicable)	

Part number:	
Serial number:	
Original PO#:	
Original PO date:	

Symptoms/Problem description:

Part number:	
Serial number:	
Original PO#:	
Original PO date:	

Symptoms/Problem description: