

RMA Request Form

Instructions:

1. Before completing this form, please make sure to consult customer service/applications engineering regarding the problem.
2. Fill out form completely and detail the symptoms or problems.
3. Submit [open webform online](#) or send completed fillable PDF to customerservice@iptech1.com.
4. Once reviewed and authorized, you will be issued an RMA# and ship-to address.

Notes:

- Only expedited RMAs can be drop-shipped.
- A PO# or credit card number is required for all non-warranty RMAs.
- Please do not include more than one unit in each section unless the units have the same part number and the same problem.
- A blank copy of the second page can be duplicated if more sections are needed.
- Feel free to call Customer Service if you have any questions.

Ship-to address: *	
Ship method (UPS or FedEx Account #):	

Company name: *	
Technical contact name: *	
Technical contact info: (e-mail, phone number) *	
New Purchase Order #: * (if warranty return, enter IC # provided by Applications Engineer)	

Part number: *	
Serial number: *	
Original PO#:	
Original PO date:	
Symptoms/Problem description: *	

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